



Case Study

Deploying Secure Privileged Access Management for All Users at a Key Organization of the International Economic System

Client

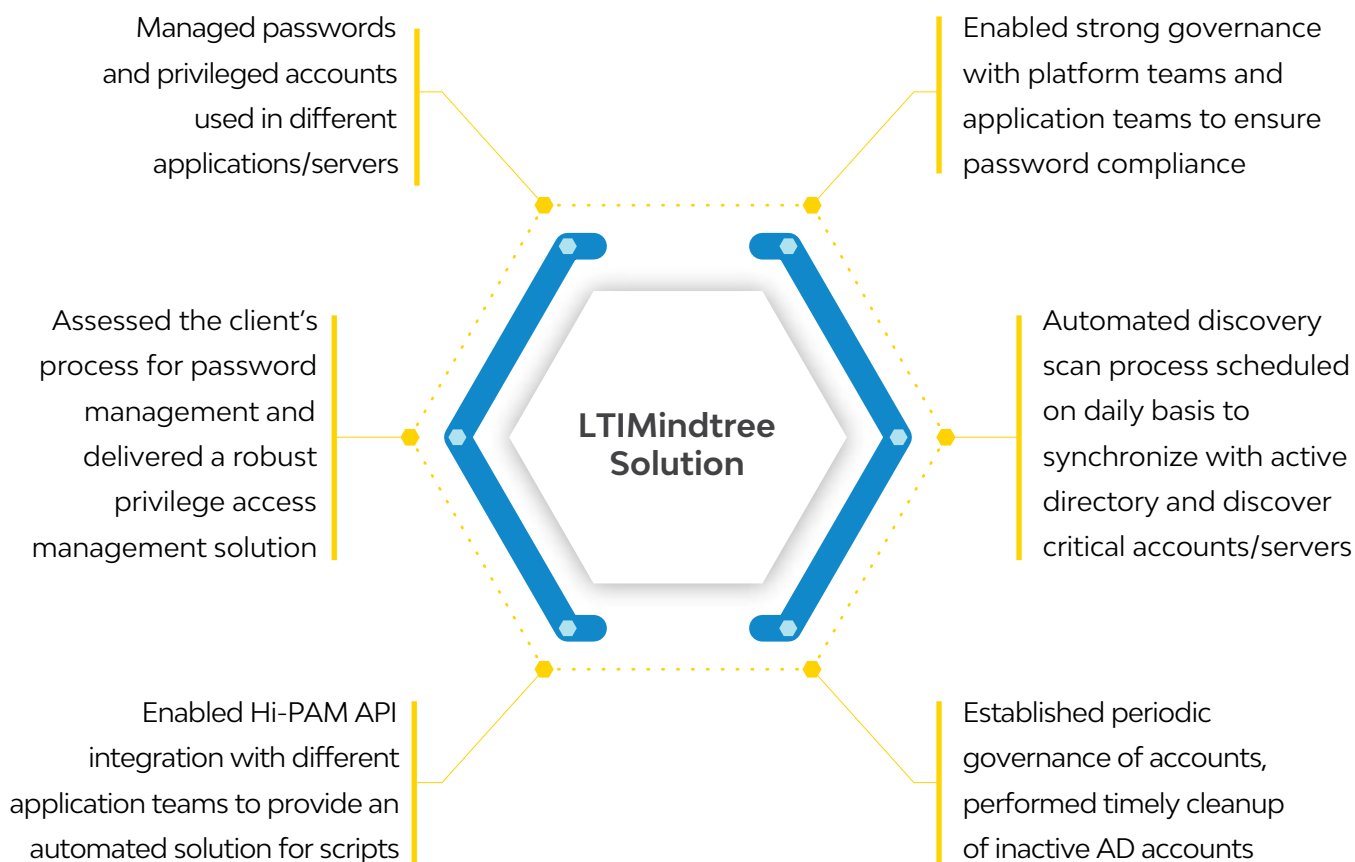
Our customer is an organization guiding 190 countries to foster global monetary cooperation, secure financial stability, facilitate international trade, promote high employment and sustainable economic growth, and reduce poverty around the world.



Challenges

- ✓ Building a privilege access management program to secure and manage accounts and passwords
- ✓ Implementing a secure process to manage critical application passwords in the environment and designing a well-defined governance framework on password management
- ✓ Reducing extensive manual efforts to onboard or manage accounts/servers in PAM
- ✓ Establishing API integration with different applications to enable an automated process to fetch passwords

LTIMindtree Solution



Value Delivered



Strengthened security
of accessing
passwords through
PAM solution with
multi-factor
authentication

**Increased
complexity**
of passwords to
ensure more
security

**Delivered a
centralized repository**
of storing passwords
with proper
authorization

**Reduced manual
effort**
to onboard and
manage
servers/accounts
through automation

**Ensured the
solution meets**
the client's standard
policies, internal
regulations, and
compliance
requirements

**Developed
automated scripts**
to identify and
clean-up
invalid/duplicate
entries of accounts/
servers in PAM

Benefits



SLAs and Operational Metrics

Ensured critical service levels >90% and mitigated password storage risks to secure client environment



YoY cost reduction

Reduced YoY cost linearly with help of PAM API integration and automated scripts



Strong Governance

Enabled effective performance measurement and escalation management



Continuous Improvement

Accelerated incremental improvements through problem management and problem prevention



Delivery Excellence

Enforced standard operating procedures, cleared backlogs tickets, defined skill levels, and reconfigured solutions

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